

**Resource list for GHC-SCW Patients  
COVID-19 Response  
March 17, 2020**

*Resources may change daily. This list will be updated as information is received.*

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**United Way 2-1-1 continues to be a resource for all Dane  
County residents**

## Transportation Options for GHC SCW members

### **BADGERCARE PLUS, MEDICAID (MA) AND SSI MA MEMBERS**

- Medical Transportation Management (MTM) should still be utilized whenever possible
- Rides for Non-Emergency Transportation should call 1-866-907-1493
- Rides for Same Day Urgent Care appointments should call 1-866-907-1493
- Rides for Emergency appointments should call 911 to be transported to the closest ER

\*as of 3/16 members still need to call two days in advance to get a ride to routine appointments.

\*MTM and DHS are in discussion about potential pain points for members getting to their urgent care appointments. Concerns have been shared about MTM calling to confirm the need for a same day appointment.

### **ALL MEMBERS**

**Madison Metro** is still operating as normal. There hasn't been changes in schedules, but this is depending on the number of drivers available

Metro Transit would like to encourage riders, especially paratransit riders, who are high risk to protect themselves and stay home if possible. If you do choose to travel, please be assured that all paratransit service providers are also following proper cleaning protocols to help prevent the spread of the virus.

**Union Cab** is running as normal as of March 16, 2020. Dispatch says this is subject to change depending on the drivers available. There is some limited transportation for wheelchair vehicles. Rides may take a bit longer if those are needed.

## **Food Pantry Information**

### **Catholic Multicultural Center**

Daily Meals from 4pm to 5pm will be grab and go from the staff in the parking lot. Meals on the weekends will be from 11-12 and grab and go from the parking lot.

Food pantry is still available 2-4 on Tuesday and 10:30-12:00 on Thursday. Items can be ordered by staff person in the parking lot. They will go in, assemble what the person needs and bring to them in the parking lot. Personal essentials will only be available on Tuesday during pantry hours.

Immigration Services will be by appointment only from 9-5 weekdays

Phone number 608-661-3512

Address: 1862 Beld Street Madison

### **River Food Pantry**

No hot meals and clothing distribution.

Limiting shoppers inside The River to 25 at a time. We encourage our clients to limit shopping to the Head of Household or one family member only.

Our market hours on Tuesday and Thursday are now extended to 10:00am- 5:00pm. Our market hours on Friday are extended to 2:00pm-7:00pm.

No Senior distribution session on Wednesdays from 11:00am–1:45pm.

We will not be providing rides on Friday market sessions. We will offer MUNCH on Friday market sessions.

We will no longer be accepting donations of clothing or housewares. We still welcome food and hygiene product donations.

### **Goodman Community Center**

#### **Food Pantry Changes Effective Tuesday, March 17**

Pre-packaged bags (mostly non-perishable items) will be available for drive-thru or walk-up distribution in the Ironworks driveway circle.

Tuesday 9:30 a.m.– noon

Wednesday 6 p.m.– 8 p.m.

Thursday 12:30 p.m.– 3 p.m.

**Questions?** Contact the front desk at 608.241.1574 or [info@goodmancenter.org](mailto:info@goodmancenter.org)

Senior programming is cancelled, but staff will reach out to them offer help with urgent needs and offer drive through groceries for seniors and deliver if they have no transportation.

### **St Vincent DePaul Food Pantry**

**Our current food pantry protocols include** *(as of March 16, 2020):*

- **Food pantry hours remain unchanged**
- **Food pantry clients no longer allowed into the building to shop**
- **Food packed in boxes, provided in the pantry lot, and typically loaded into vehicles.**
- An existing partnership with Second Harvest Food Bank of Southern Wisconsin and other suppliers to ensure we can continue to access food needed for the households we serve.
- Vinnys Locker- still operating
- Housing Programs: Port St Vincent and Elizabeth House are still operational
- Charitable Pharmacy still open their normal hours for current patients only
- Vouchers for clothing, homegoods and furniture still available

Address: 2033 Fish Hatchery Road

Phone: 608-257-0919

Hours: Monday, Tuesday and Friday 10:30-2:30

Thursday: 2:30-6:30

Saturday: 9:30am-11:30am

### **Middleton Outreach Ministries**

3502 Parmenter Street

Middleton, WI

608-836-7338

Food Pantry will be distributing pre-packed boxes of food beginning TUESDAY, March 16 with reduced hours.

Our Food Pantry schedule for THIS WEEK:

Tuesday, March 17 - 12pm-2pm

Wednesday, March 18 - 12pm-2pm

Thursday, March 19 - 12pm-2pm

Friday, March 20 - CLOSED

Saturday - March 21 - 10am – Noon

- Clothing Center Closed until further notice
- Case Management/Housing Stability by appointment only

## **Internet, Phone, Technology Access**

### **Charter**

- Charter is offering free Spectrum broadband and Wi-Fi access for 60 days to households with K-12 and/or college students who do not already have a Spectrum broadband subscription and at any service level up to 100 Mbps. To enroll call 1-844-488-8395. Installation fees will be waived for new student households.
- Charter will partner with school districts to ensure local communities are aware of these tools to help students learn remotely. Charter will continue to offer Spectrum Internet Assist, high speed broadband program to eligible low-income households delivering speeds of 30 Mbps.
- Charter will open its Wi-Fi hotspots across our footprint for public use.
- Spectrum does not have data caps or hidden fees.

### **ATT**

- Will not terminate the service of any wireless, home phone or broadband residential or small business customer because of their inability to pay their bill due to disruptions caused by the coronavirus pandemic.
- Waive any late payment fees that any wireless, home phone or broadband residential or small business customer may incur because of economic hardship related to the coronavirus pandemic.
- Keep our public Wi-Fi hotspots open for any American who needs them.

If you find yourself in financial trouble and unable to pay your bill call 800-288-2020 for AT&T broadband, residential wireless or small business services and 611 from your AT&T device for wireless.

Check with them about Home internet for limited income households at \$10 month, working remotely and distance learning options.

**Check with individual carriers to learn if they have any special offers**

### **Computer Needs:**

Low cost options available

Cascade-Assets: 608-316-6728

Remachine: 608-205-8668

### **Phone assistance:**

**Q-Link Wireless:** To find out if you qualify today, sign up by clicking the link below, or call Q Link Wireless, Toll-Free at 1-855-754-6543.

**Safelink:** [Enroll Here](#)

## **School Closures and Meal Sites for kids**

**Madison Schools has announced neighborhood food sites where lunch and breakfast will be distributed while schools are closed.**

<https://www.madison.k12.wi.us/neighborhood-food-sites>

### **MMSD Neighborhood Food Sites in Spanish**

<b>Site</b>	<b>Pickup</b>	<b>Pickup times</b>
East High School	4 <sup>th</sup> St Entrance	12:00-12:45
LaFollette High School	Main Entrance	11:00-11:45
Memorial High School	Main Entrance	11:00-11:45
Leopold Elementary	Main Entrance	11:00-11:45
Sherman Middle/Shabazz HS	Main Entrance Sherman	11:00-11:45
Cherokee Heights	Main Entrance	1:00-1:45
Toki/Orchard Ridge	Orchard Ridge Entrance	12:00-12:45
Hawthorne	Main Entrance, lg lower lot	1:00-1:45
Lake View	Main Entrance, office entr.	12:00-12:45
Allied Boys and Girls Club	4619 Jenewein	12:00-12:45
Lincoln Elementary	Main Entrance	1:00-1:45
Badger Rock	Main Entrance	11:00-11:45

## **Schools Outside of Madison**

**If the school you're looking for is not on this list, please call your school directly**

### **Mt Horeb School District:**

[Mt Horeb COVID-19 Communication](#)

Beginning March 16, 2020, we will implement the following schedule for students needing access to breakfast and lunch

Blue Mounds (Division Street/Main Street) 11:30-12:00

Grundahl Park (Parking lot on S Blue Mounds Street) 11:30-11:45

Mount Horeb Family Aquatic Center 11:50-12:05

Waltz Park (Near Shelter) 12:10-12:30

Zwingli United Church of Christ (Mount Vernon) 11:30-12:00

Mount Horeb Area School District Office 7:00-3:30 (Beginning Monday, March 16, 2020 at 11:30 a.m.)

**Sun Prairie School District:**

<https://www.sunprairieschools.org/>

We will be operating from 11:00 a.m. to 1:00 p.m. at the following school sites beginning Wednesday, March 18th. No family will be turned away, even if they do not attend one of these schools. Children must be present at distribution, and each child will receive a lunch and a breakfast for the next morning. Please know that due to the circumstances, there will be limited availability for those with dietary needs, including gluten-free and allergies.

Drive-through food service will be available from 11:00 a.m. to 1:00 p.m. at the following sites:

CH Bird Elementary – 1170 N. Bird Street

Westside Elementary – 1320 Buena Vista Drive

Northside Elementary – 230 W. Klubertanz Drive

**Verona School District:**

[Verona School District COVID-19 Communication](#)

Free cold lunches and breakfasts will be available for all students age 18 and under on a grab-and-go basis from 10:30 -11:30 a.m. starting Tuesday, March 17th through Friday, March 20th at the following locations:

Harriet Park Shelter, 414 Mary Lou St, Verona

Nakoma Heights Community Room, 4929 Chalet Gardens Rd, Fitchburg

Stone Crest Apartments Community Room, 5673 King James Ct, Fitchburg

**Evansville School District:**

Tuesday, March 17<sup>th</sup> thru Friday, April 3<sup>rd</sup>, The Evansville Community School District will be providing breakfast and lunch in a “Grab & Go” manner.

Monday thru Friday, 11:30 am – 12:30 pm

Theodore Robinson Intermediate School at the 4<sup>th</sup> Street drop off/pick up area and Countryside Park on Water Street

## **Local Agency Updates**

### **Domestic Abuse Intervention Services:**

- Beginning Tuesday, March 17th, the DAIS business offices will be closed to the public.
- Scheduled appointments should report to the 24/7 security entrance.
- DAIS will not be able to provide any walk-in services for the foreseeable future.
- Those needing services should contact our 24-hour Help Line at (608) 251-4445.

### **Community Action Coalition:**

- Office hours will be by appointment only. Clothing Center is closed.
- For Dane County Residents: 608-246-4730
- For Jefferson County Residents: 920-262-9667

### **Neighborhood House:**

- 29 S Mills 255-5337
- Food Pantry 10-6 Mon-Friday
- Warm clothing, all other programming suspended, laptop/internet available
- Closes at 6pm

### **Will-Mar Neighborhood Center:**

- 953 Jenifer St 257-4576
- Food Pantry Wed 12-2pm
- Community Meal Sat 1130-1230pm
- No internet access
- Youth Programming Closed
- Hours 8-6pm

### **Harambee Village:**

- Support groups and events postponed until April 15- Virtual access being worked on
- **Today Not Tomorrow Resource Center**- Closed
- Harambee Village Doulas are moving meetings, appointments and consultations to virtual format. Pregnant women and children are part of the risk group. Alternate options are being offered based on client wishes, such as virtual visits.

### **Madison Dane County Public Health:**

*As of March 17, 8:00 am:*

- PHMDC is still maintaining contact with enrolled PNCC and NFP clients.
- All visits will be conducted using telehealth and the client to nurse ratio has increased slightly.
- In person, home visits will be considered for newborns requiring weight checks.



- Nurses will continue to send you the paperwork for telehealth visits conducted with OB medical home patients.
- Still accepting referrals for perinatal services and enrollment by phone

#### **WIC:**

- WIC offices are open and operating under their normal schedule.

#### **East Madison Community Center is closed**

#### **Goodman Community Center:**

- Events hosted by the community are cancelled until March 29<sup>th</sup>
- **Children's programming:** At this time, we plan to have early childhood programs remain open
- **Elementary programs** will expand hours. We will encourage families who are able to make alternative arrangement for care to NOT attend since spots will be limited.
- We will **seek to serve families** who are vulnerable to job loss.

#### **Porchlight:**

- Call 608-255-2960 for men's shelter information

#### **Salvation Army Shelter**

- Still operating for emergency shelter services for women and families only. Drop in check in time at 4pm. Leave at 8am. No childcare services.
- Women can call: 608-250-2220 (during business hours), 608-513-2392 (4-8pm)
- Families: 608-250-2298 (before noon for intake), 608-513-2392 (4-8pm),

#### **Coordinated Housing:**

- To get on the Community Wide Housing list contact Coordinated Entry (608) 826-8019
- Coordinated entry staff will not be meeting with clients at the Beacon

#### **Beacon**

- The Beacon will remain open for the homeless to have a place to go, but services will not be provided there.

#### **Bethel Homeless Ministries**

- Hot lunch to homeless guests for pick up and take out and Tuesdays and Thursdays at Noon in the parking lot
- All other services suspended
- Call church to register for pantry and with questions 608-257-3577
- For those who receive their U.S. mail from Bethel, we will provide mail in the same manner as we have always done.

### Eviction Services

- Housing eviction proceedings have been suspended. People should continue to pay their rent. If their landlord has started proceedings, now is the time for people to negotiate with them. If an order has already gone out for eviction, that can still be enforced. There will be no more hearings for the foreseeable future regarding evictions.

### Joining Forces for Families (JFF locations)

- JFF offices are only available by phone and emails. No office hours.
- [Families can contact local JFF offices](#)

### Covering Wisconsin (health coverage assistance)

- Covering Wisconsin continues to provide assistance with health insurance questions and enrollment. Appointments will be primarily done over the phone or via video conference in order to promote good public health safety. Please call **608-261-1455 or 414-270-4677** or go to the **Connector tool** to find local help.

### Unemployment Information

- [Unemployment COVID-19 Public Information](#)

### Childcare:

- Consider using [Care.com](#) to find local, reliable childcare resources
  - Care.com is providing 30 days of free, premium access to their site for healthcare workers
  - Care.com provides pre-screened profiles of providers, monitored messages and access to background checks, references, and educational information on the interviewing process
- Consider creating a posting on [UW Madison's Student Job Center](#) based on your specific care needs
  - All postings require an account and will undergo an approval process with the Office of Student Employment
  - People who are associated with the University can create a posting for \$5; those who are not associated with the University can create a posting for \$15